

Mitsubishi Electric Europe B.V. German Branch (MEU) announces the End of Support dates for the Photo Printing Solutions.

### Photo Printing Solutions

| Family              | Model  | Last Shipment | End of Support <sup>(1)</sup> | Comments   |
|---------------------|--|---------------|-------------------------------|--|
| DIS900 Series       | DIS900/DIS910  | Jul-10        | Mar-16                        |  |
| IT/PT Series        | IT2000, PT9000, PT10000 series                               | Sep-08        | Mar-16                        |  |
| EasyPhoto Series    | MT1 Series   | Nov-15        | Mar-22                        |  |
| EasyPhoto Series    | MT1iD  | Jan-16        | Mar-22                        |  |
| IT/PT Series        | IT5000, PT6000, PT7000 series                                | Mar-15        | Mar-22                        |  |
| Mini Album Printer  | MAP1015  | Nov-13        | Mar-22                        | MAPMedia EOL by July 2022  |
| MKG8000 Series      | MKG8010/15/20/30/35/40/45<br>MKG8110/15, MKG8420/40, MKG8520 | Mar-19        | Mar-25                        | Final version v4.4.0 released on October 2021<br>Final version v3.6.3 released on October 2021 |
| Software            | PSSstudio  | Mar-22        | Mar-25                        | Final version v1.2.9 released on July 2021   |
| Software            | PSEvents   | Mar-22        | Mar-25                        | Final version v1.2.9 released on July 2021   |
| CLICK Series        | CLICK120, CLICK121   | Mar-22        | Mar-30                        | Final version v4.4.0 released on October 2021  |
| KIOSK Series        | KIOSK121   | Mar-22        | Mar-30                        | Final version v3.6.3 released on October 2021  |
| MKG8000 Series      | MKG8120  | Mar-22        | Mar-30                        | Final version v3.6.3 released on October 2021  |
| SmartPrinter Series | SmartID  | Mar-22        | Mar-30                        | Final version v1.4.2 released on March 2021  |
| SmartPrinter Series | SmartRT  | Mar-22        | Mar-30                        | Final version v1.6.6 released on March 2022  |
| SmartPrinter Series | SmartRT-SI   | Mar-22        | Mar-30                        | Final version v1.6.6 released on March 2022  |
| SmartPrinter Series | SmartEV  | Mar-22        | Mar-30                        | Final version v1.6.6 released on March 2022  |
| PPM Station Series  | PPM200   | Mar-22        | Mar-30                        | Final version v1.8.1 released on March 2022  |

### Additional Services

| Family              | Model                       | Last Shipment | End of Support <sup>(1)</sup> | Comments  |
|---------------------|-----------------------------|---------------|-------------------------------|---|
| SmartPrinter Series | Hashtag Service             | N/A           | Mar-21                        |   |
| KIOSK Series        | Smart Photo Print APP       | N/A           | Dec-21                        | Extended until July 2022  |
| KIOSK Series        | www.kioskgifts.com          | N/A           | Dec-21                        | Extended until March 2023   |
| KIOSK Series        | www.kiosknetworkmanager.com | N/A           | Dec-21                        | Extended until July 2022  |
| MECloudPrinter      | PhotoPrintMe Service        | Dec-21        | Dec-22                        | Transferred to Sotelec since 1st of January 2022<br>MEU will support customers who did not consent the transfer of the service up to the End of Support date. |

(1) MEU representatives will assure the procurement of service support and spare parts according to Warranty and Terms & Conditions Statement.

MEU will not be responsible, in any case, of the right performance of the applications and digital functionalities integrated or used in Mitsubishi Electric products, including those which might be integrated or used in the future, as such products' software is offered "as is" and the correct operation of some of the applications and digital functionalities partially depend on software programs or code sequences that may be subject to modifications, updates or any other changes conducted by third parties or companies (including without limitation Facebook, Instagram, Google, Apple, Microsoft) that offer services related to the applications and / or functionalities and that do not pertain neither are controlled by Mitsubishi Electric.